



Home & Other Visits

Home visits are available for regular patients of this practice whose condition prevents them from attending the practice.

Results

Your doctor will advise when they expect results to arrive at the practice. Call your doctor to find out results or please make an appointment to see your doctor.

Fees and Billing

Fees are payable at the time of consultation by cash, Eftpos, Mastercard or Visa.

The fee structure can be found at Reception.

Reminder System

Our practice is committed to preventative care. Your doctor may seek your permission to be included on our reminder system. We may issue you with a reminder notice from time to time offering you preventative health services appropriate to your care. If you do not wish to be part of this system please let your doctor or receptionist know.

Smoking Policy

The Children's Doctor has a no smoking policy.



The Children's Doctor

129 Wrights Road
CASTLE HILL NSW 2154

Phone: 02 9680 2708

Fax: 02 9894 1708

www.thechildrensdoctor.com.au



A General Practice
Just For Kids!



Practice Information Brochure

Welcome to
The Children's
Doctor



Our Doctors

Dr Sharada Devadas

Dr Barbara Adams

Dr Emma Darlington

Practice Nurse

Alison Midavaine
Christina White

Consultant Paediatrician (by referral only)

Dr Anthony Liu
Dr Sowmya Gandham
Dr Katrina Zaballa

Family & Child Psychologist

Christopher Gilbert

Dietitian

Rosemary Mifsud

Practice Hours

Monday - Friday: 8:30am - 5:30pm
Saturday: 9am - 2pm
Sunday: Closed

Making Appointments

Appointments can be made by phoning the Children's Doctor during opening hours or through our online booking service hotdoc.com.au

If there are no vacancies with your usual GP, you will be provided with the option of seeing another doctor.

If all doctors are fully booked and you have an emergency, please advise reception so arrangements can be made to deal with the medical issue.

Urgent medical issues will be dealt with by the first available doctor.

If you or a family member requires an interpreter service, we can organise this for you. Please let us know when you make the appointment.

Types of Appointments

Standard - up to 20 minutes

Long - up to 40 minutes

Prolonged - 40 minutes and over

If you think you will need more than 15 minutes with the doctor or have multiple matters to discuss please make an appointment for a longer consultation.

After Hours Service - Urgent only

Dr Sharada can be contacted on 0413 067 883



Arrival at the Practice

When arriving please see our receptionist prior to going to the waiting room. This ensures you are noted in the system as having arrived and you will be given an indication of any possible delays

Appointment Cancellations

We do appreciate you contacting us if you need to cancel an appointment. This allows us the opportunity to re-schedule the day for other patients.

Telephone Messages

Telephone messages will be returned when consulting time allows, if you require anything other than a very short discussion you should make an appointment. If the GP is with a patient, a message will be taken and the reception staff will advise you when it is likely that the GP will return your call.

Privacy Policy

Your medical records are kept strictly confidential and used only for your care. It is the policy of the practice to maintain security of personal information at all times and to ensure that this information is only available to authorised members of staff.

Complaints, Compliments or Suggestions

We are genuinely interested in any concerns or compliments that you have with any aspect of our practice. Please feel free to write, phone or inform reception.

If you have a complaint that we cannot resolve to your satisfaction you can contact the HCCC, Locked Bag 18 Strawberry Hills NSW 2012.